

Danke Solar, LLC | Social Media Terms of Use

Danke Solar is an active participant on a variety of social media channels. Danke Solar Facebook, X, YouTube, LinkedIn, Google+ apply, Instagram and any other social media communication portals (collectively, “Social Media Channels”) are social media locations for community members to connect to and learn about Danke Solar, LLC through information, pictures and video concerning initiatives and programs. We strive to provide relevant information, answer your questions, and listen to all feedback. Our goal is to provide useful and interesting content about our company and foster an open and respectful dialogue relating to the specific issues and topics covered in our posts and tweets and other multi-media.

We want to hear from you and encourage comments, critiques questions and opinions. Note, however, that your use of the Danke Solar Social Media Channels is subject to these Terms of Use and the terms of use of the social platform from which you accessed these Terms of Use. Danke Solar reserves all rights relating to the company's Social Media Channels, including but not limited to: (i) adding, removing, or modifying any content, (ii) blocking disruptive users; and (iii) discontinuing any of our Social Media Channels at any time. Danke Solar does not represent that the information on Danke Solar’s Social Media Channels is accurate, complete, reliable, useful, timely or current. You read all content at your own risk. Do not rely on the information or advice in any of these postings.

Danke Solar may, in its sole discretion, delete irresponsible content or content that is otherwise inconsistent with the purpose of the Danke Solar Social Media Channels; namely, dissemination and sharing of on-topic, appropriate content. To the extent applicable, Danke Solar reserves the right to block any user that fails to follow these Terms of Use. Examples of inappropriate or off-topic messages include, but are not limited to, the following:

- Defamatory, malicious, obscene, intimidating, discriminatory, harassing or threatening comments or hate propaganda;
- Calls to violence of any kind;
- Activity that violates any law or regulation;
- Attempts to target Danke Solar or Danke Solar Followers to offer goods or services, of either a commercial or private nature;
- Spam directed at Danke Solar or any of Danke Solar’s followers, including any form of automatically generated content or repeatedly posting the same content;

- Content deemed to constitute an unapproved use of any of our products or is otherwise false or misleading;
- Any potential infringement upon any intellectual property rights, including but not limited to, brand names, trade names, logos, copyrights or trade secrets of any person, business or place;
- Other content deemed to be off-topic or to disrupt the purposes of the channel, its followers, and its sense of community and acceptance; and
- Content posted by fake or anonymous users.
- Comments that are suggestive of legal action involving Danke Solar.

Our Social Media Channels are not the appropriate place to resolve issues, complaints or suggestions about individual sales and service experience or our products. This does not mean we do not want to hear about such issues, but these types of concerns are best handled by trained representatives. If you're interested in sharing comments or feedback outside the scope of these channels, you can send a message through our "Contact" tab on Danke Solar.com. Comments may be forwarded to other Danke Solar departments and personnel to ensure appropriate follow-up.

Please keep in mind that Danke Solar does not create, control, represent, or endorse any opinions or statements expressed by others within its Social Media Channels, including those that follow or like Danke Solar and those followed and liked by Danke Solar and that any content posted by anyone other than Danke Solar is the responsibility of the submitter and not Danke Solar. Links which take you out of our Social Media Channels, websites, and digital assets are not under the control of Danke Solar, and Danke Solar is not responsible for the terms and conditions, privacy policy, or content of any such site or any further links from such site. Danke Solar provides these links to you only as a convenience, and the inclusion of any link does not imply endorsement of the linked site by Danke Solar. Also, please keep in mind that if Danke Solar follows another user's account, "likes" another page, re-tweets, "favorites," shares, or otherwise re-posts another user's content, such an action does not constitute an endorsement.

You should understand that the content you submit to our Social Media Channels is public and will not place Danke Solar under any obligation to you. This means Danke Solar is free to disclose and use the ideas contained in content on a non-confidential basis to anyone without any liability to you. You should also not use Danke Solar's Social Media Channels to submit unsolicited ideas. Generally, we don't accept these, and if you submit any – for example by posting them – you need to understand that you don't have ownership rights in such ideas, that we won't compensate or reward you, and that we don't waive any rights to

use similar or related ideas previously known to us, developed by our employees, or obtained from other sources. You agree that by posting content on our Social Media Channels, you grant us a worldwide, non-exclusive, royalty-free license (with the right to sublicense) to use, copy, reproduce, process, adapt, modify, publish, transmit and display and distribute such content in any and all media or distribution methods now known or later developed. Further, by submitting content you represent and warrant to Danke Solar that you are the sole owner of the content and that Danke Solar's use of the content will not violate the rights of any third party, including, but not limited to copyright rights; and that you will defend and hold Danke Solar harmless from any and all claims arising therefrom. By submitting content you waive any right to inspect or approve such uses and agree to hold harmless Danke Solar and all others identified above from any and all claims you, your heirs, executors or assigns may at any time have against Danke Solar on account of the granting of the license or arising out of Danke Solar's use of the content.

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